medSR

REVENUE CYCLE MANAGEMENT PROCESS IMPROVEMENT SERVICES

medSR offers Revenue Cycle Management Process Improvement Services to help healthcare organizations optimize business processes and meet revenue objectives. These services are scalable and flexible to meet your immediate needs.

Our experienced Revenue Cycle professionals are here to help your organization through the journey to Revenue Cycle excellence. We understand that providers are facing challenging times, and the health of the Revenue Cycle is no exception. Healthcare organizations are struggling to balance a reduction in revenue, the slowdown of cash flow, staffing vacancies, lower productivity, and increasing denial activity. Concurrently, providers are trying to improve the patient experience and improve relationships with the provider community. Our focus is on process improvement, AR reduction, and patient satisfaction as well as optimizing current and future technology tools.

Cash Acceleration provides project management and staffing to follow-up on designated receivables resulting in improved cash inflow, a reduction in receivables, and an understanding of root cause issues that contributed to the AR levels. We work remotely, in your system, to facilitate rapid start-up with minimal IT intervention.

Denial Mitigation analyzes your current AR denial activity taking root cause issues and implementing corrective action at the source to prevent future denials.

Revenue Cycle Assessment provides a deep understanding of your entire Revenue Cycle, end-to-end, or of a specific area of concern through process review, observations, interviews, and analytics.

Operational Transformation Strategy and Implementation Assistance develops future state road maps incorporating changes to process, organization, and technology enabling tools.

Improving Customer Experience helps organizations mitigate the roadblocks to scheduling and delivering quality care at the right time and at the right location, maximizing revenue potential and mitigating revenue leakage.

Staff Augmentation provides Revenue Cycle professionals to supplement your team including interim leadership, management support, and staff to help your organization fill the void from FTE vacancies, short term "catch up" needs, and project related staffing needs such as backfilling during your system implementation.

Revenue Cycle Management Outsource operates all or partial components of your Revenue Cycle allowing for internal staff to be reallocated to value-added services. We fill both management and staff skill gaps through our centralized model approach.